

Avelle Refurbishment Luxury Detailing and Repair Handbag Cleaning & Repair Request Form

STEP 1: Please tell us what service(s) you would like.

CLEANING SERVICES:

EXPRESS CLEANING (\$45)

Thorough cleaning of interior lining & lining of exterior pockets. Hand-polishing of handles/straps & hardware. *Does not include stain removal.*

DEODORIZING (\$45)

Thorough cleaning of interior lining & lining of exterior pockets. Perfume, smoke & other odors neutralized from interior & exterior. *Does not include stain removal.*

INTERIOR & EXTERIOR STAIN GUARD (\$45)

Appropriately selected for specific materials & fabrics: provides water resistance, plus protection against stains & wear.

INTERIOR REFURBISHMENT (\$65)

Thorough cleaning of interior lining & lining of exterior pockets. Removal of ink, water & other stubborn stains.

EXTERIOR REFURBISHMENT (\$80)

Thorough exterior cleaning. Reconditioning of body, handles/straps & hardware. Removal of ink, water & other stubborn stains. Hand-polishing of handles/straps & hardware. Removal of scratches. Minor color touch ups.

CLEANING PACKAGES:

STANDARD PACKAGE

(\$99 a \$160 value. Save 36%)

Thorough cleaning of interior lining & lining of exterior pockets. Thorough exterior cleaning. Reconditioning of body, handles/straps & hardware. Removal of ink, water & other stubborn stains. Hand-polishing of handles & hardware. Removal of scratches. Minor color touch ups.

PREMIUM PACKAGE

(\$175 a \$270 value. Save 36%)

Complete STANDARD PACKAGE. **PLUS** Extensive color touch ups. Removal of major scratches. Perfume, smoke & other odors neutralized from interior & exterior.

REPAIR SERVICES:

HANDLE REPLACEMENT (\$250)

Our refurbishment experts will custom manufacture replacement handles to very closely match your handbag.

Not sure what you need? Check this box to request an estimate for customized service.

Knowing what needs to be "fixed" can be difficult and we're happy to review your item and contact you with an estimate for any needed cleaning and repair.

ANYTHING ELSE WE SHOULD KNOW ABOUT YOUR ITEM?

PLEASE SELECT YOUR SHIPPING METHOD:

RETURN SHIPPING VIA UPS GROUND! FREE

UPS 2-DAY SERVICE \$14 (additional) \$14 (additional)

UPS NEXT DAY SERVICE \$19 (additional) \$19 (additional)

***ESTIMATED TOTAL: _____**

***Applicable taxes will be added upon completion, when you are billed.**

STEP 2: Please provide us with your contact information (Please print)

Name: _____ **Avelle Member:** Yes No

Address: _____ **City:** _____

State: _____ **Zip:** _____ **Email:** _____ **Phone:** _____

We will confirm receipt of your service request within 1 business day of receiving your handbag: **Best time to contact you:** _____

SEND NO MONEY NOW. If you are an Avelle Member with a credit card on file with us we will charge your card when we send your refurbished handbag back to you. If you are not an Avelle Member, we will call you to set up a credit card billing account, and we will bill that card when your refurbishment is finished.

STEP 3: Please sign, date and send with your handbag to:

**AVELLE HANDBAG REPAIR
2200 EAGLE DRIVE
MIDDLETON, WI 53562**

Any questions?
Please contact us at 1-866-922-2267 or
customerservice@avelle.com

Customer Signature: _____ **Date:** _____

By sending in your handbag with this form, you agree to the terms and conditions of Avelle refurbishment services: Avelle does not provide shipping insurance and is not responsible while your product is in transit. There are no refunds for the Avelle refurbishment or repair services.

Shipping Instructions

- Please include a copy of the Cleaning and Repair form.
- Clearly print your information in the '**FROM**' section in the upper left hand corner of the USPS label.
- Cut out the label and affix to the outside of the box.
- Simply drop off the package at your local post office, give to your mailperson, or ship it from your office.
- Shipping timeframe is typically 5-7 days.
- Insurance is not included; you must provide own label for insurance.

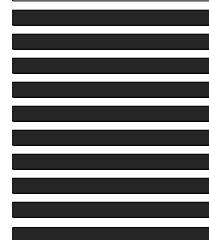
FROM

**POSTAGE DUE COMPUTED BY
DELIVERY UNIT**

(FOR USPS USE ONLY)

POSTAGE _____

NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES



PRIORITY MAIL

MERCHANDISE RETURN LABEL

PERMIT NO. 300
AVELLE REFURBISHMENT

MIDDLETON, WI 53562
2200 EAGLE DRIVE

POSTAGE DUE UNIT
US POSTAL SERVICE
PO BOX 9998
MIDDLETON, WI 53562