

Avelle Refurbishment: Luxury Detailing and Repair
Handbag Cleaning & Repair Request Form

STEP 1: Please tell us what service(s) you would like.

REFURBISHMENT VALUE PACKAGES:

Basic (\$45)

Thorough cleaning of interior and exterior. Includes freshening of lining plus buffing and polishing of exterior materials.

Note: Does NOT include stain removal.

Standard (\$125 into price \$99)

Thorough cleaning of interior compartments and exterior pockets. Thorough cleaning, polishing and refinishing of handbag body, handles/straps and hardware. Removal of stains on lining and exterior. Exterior scratch and minor color touchup.

Premium (\$175)

Thorough cleaning of interior compartments and exterior pockets. Thorough cleaning, polishing and refinishing of handbag body, handles/straps and hardware. Removal of stains on lining and exterior. Exterior scratch and minor color touchup. Interior deodorizing. Stain guard protection of interior and exterior.

ADDITIONAL REFURBISHMENT SERVICES:

Deodorizing (\$45)
Thorough cleaning of interior. Perfume, smoke or other odors neutralized.

Interior Package (\$65)
Thorough cleaning of interior compartments and exterior pockets. Removal of stains on lining.

Handle Replacement (\$250)
Our refurbishment experts will custom manufacture replacement handles to very closely match your handbag.

Stain Guard (\$45)
Stain guard application appropriate for the specific materials and fabrics applied to interior and exterior—provides water resistance and protection against stains and wear.

Exterior Package (\$80)
Thorough cleaning, polishing and refinishing of handbag body, handles/straps and hardware. Removal of stains on exterior. Exterior scratch and minor color touchup.

Component Restoration (\$125)
Full assessment of handbag condition and completion of all necessary repairs, including: Restitching of torn seams in lining and body, replacement of zippers, pulls and missing components and hardware repair.

Not sure what kind of refurbishment service you need? Check this box and we'll assess the condition of your handbag at no cost and will contact you with a cost estimate.

RETURN SHIPPING VIA UPS GROUND FREE!

UPS 2-DAY SERVICE \$14 (additional)

UPS NEXT DAY SERVICE \$19 (additional)

***Estimated Total:** \$

*Applicable taxes will be added upon completion, when you are billed.

STEP 2: Please provide us with your contact information.

Name: _____ **Avelle Member:** Yes No

Address: _____ City: _____

State: _____ Zip: _____ Email: _____ Phone: _____

We will confirm receipt of your service request within 1 business day of receiving your handbag: **Best time to contact you:** _____ AM PM

SEND NO MONEY NOW. If you are an Avelle Member with a credit card on file with us we will charge your card when we send your refurbished handbag back to you. If you are not an Avelle Member, we will call you to set up a credit card billing account, and we will bill that card when your refurbishment is finished.

STEP 3: Please sign, date and send with your handbag to:

AVELLE HANDBAG REPAIR
2200 EAGLE DRIVE
MIDDLETON, WI 53562

Any questions?
Please contact us at 1-866-922-2267 or
customerservice@avelle.com

Customer Signature: _____ **Date:** _____

By sending in your handbag with this form, you agree to the terms and conditions of Avelle refurbishment services: Avelle does not provide shipping insurance and is not responsible while your product is in transit. There are no refunds for the Avelle refurbishment or repair services.