

Bag Borrow or Steal Refurbishment Luxury Detailing and Repair

## Handbag Cleaning & Repair Request Form

STEP 1: Please tell us what service(s) you would like.

### CLEANING SERVICES:

#### EXPRESS CLEANING (\$45)

Thorough cleaning of interior lining & lining of exterior pockets. Hand-polishing of handles/straps & hardware. Does not include stain removal.

#### DEODORIZING (\$45)

Thorough cleaning of interior lining & lining of exterior pockets. Perfume, smoke & other odors neutralized from interior & exterior. *Does not include stain removal.*

#### INTERIOR & EXTERIOR

#### STAIN GUARD (\$45)

Appropriately selected for specific materials & fabrics: provides water resistance, plus protection against stains & wear.

#### INTERIOR REFURBISHMENT (\$65)

Thorough cleaning of interior lining & lining of exterior pockets Removal of ink, water & other stubborn stains.

#### EXTERIOR REFURBISHMENT (\$80)

Thorough exterior cleaning. Reconditioning of body, handles/straps & hardware. Removal of ink, water & other stubborn stains. Hand-polishing of handles/straps & hardware. Removal of scratches. Minor color touch ups.

### CLEANING PACKAGES:

#### STANDARD PACKAGE

**(\$99 a \$160 value. Save 36% )**

Thorough cleaning of interior lining & lining of exterior pockets. Thorough exterior cleaning. Reconditioning of body, handles/straps & hardware. Removal of ink, water & other stubborn stains. Hand-polishing of handles & hardware. Removal of scratches. Minor color touch ups.

#### PREMIUM PACKAGE

**( \$175 a \$270 value. Save 36% )**

Complete STANDARD PACKAGE. **PLUS** Extensive color touch ups. Removal of major scratches. Perfume, smoke & other odors neutralized from interior & exterior.

### REPAIR SERVICES:

#### HANDLE REPLACEMENT (\$250)

Our refurbishment experts will custom manufacture replacement handles to very closely match your handbag.

#### NOT SURE WHAT YOU NEED? CHECK THIS BOX TO REQUEST AN ESTIMATE FOR CUSTOMIZED SERVICE.

Knowing what needs to be "fixed" can be difficult and we're happy to review your item and contact you with an estimate for any needed cleaning and repair.

#### ANYTHING ELSE WE SHOULD KNOW ABOUT YOUR ITEM?

#### PLEASE SELECT YOUR SHIPPING METHOD:

**RETURN SHIPPING VIA UPS GROUND! FREE**

**UPS 2-DAY SERVICE \$14 (additional) \$14 (additional)**

**UPS NEXT DAY SERVICE \$19 (additional) \$19 (additional)**

**\*ESTIMATED TOTAL:** \_\_\_\_\_

*\*Applicable taxes will be added upon completion, when you are billed.*

STEP 2: Please provide us with your contact information (Please print)

Name: \_\_\_\_\_ **BBOS Member:** Yes No

Address: \_\_\_\_\_ City: \_\_\_\_\_

State: \_\_\_\_\_ Zip: \_\_\_\_\_ Email: \_\_\_\_\_ Phone: \_\_\_\_\_

We will confirm receipt of your service request within 1 business day of receiving your handbag: **Best time to contact you:** \_\_\_\_\_

**SEND NO MONEY NOW.** If you are an Bag Borrow or Steal Member with a credit card on file with us we will charge your card when we send your refurbished handbag back to you. If you are not an Avelle Member, we will call you to set up a credit card billing account, and we will bill that card when your refurbishment is finished.

STEP 3: Please sign, date and send with your handbag to:

**BAG BORROW OR STEAL HANDBAG REPAIR  
2200 EAGLE DRIVE  
MIDDLETON, WI 53562**

**Any questions?**

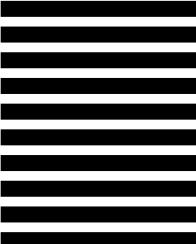
**Please contact us at 1-866-922-2267 or  
customerservice@bagborroworsteal.com**

**Customer Signature:** \_\_\_\_\_ **Date:** \_\_\_\_\_

By sending in your handbag with this form, you agree to the terms and conditions of Avelle refurbishment services: Avelle does not provide shipping insurance and is not responsible while your product is in transit. There are no refunds for the Bag Borrow or Steal refurbishment or repair services.

# SHIPPING INSTRUCTIONS

- Include a copy of the email we sent you with the quote.
- Print your information in the 'FROM' section in the upper left hand corner of the USPS label.
- Please cut out the label and affix to the outside of the box.
- Drop off the package at your local post office, give to your mailperson, or ship it from your office.
- Shipping timeframe is 5-7 days.
- Insurance is not included; seller must provide own label for insurance.

<b>FROM</b> _____ _____ _____	<b>NO POSTAGE NECESSARY IF MAILED IN THE UNITED STATES</b>						
<b>POSTAGE DUE COMPUTED BY DELIVERY UNIT</b>							
<i>(FOR USPS USE ONLY)</i>  POSTAGE _____	<b>PRIORITY MAIL</b>						
<table border="1"><tr><td colspan="2"><b>MERCHANDISE RETURN LABEL</b></td></tr><tr><td>PERMIT NO. 300</td><td>MIDDLETON, WI 53562</td></tr><tr><td>BAG BORROW OR STEAL REFURBISHMENT</td><td>2200 EAGLE DRIVE</td></tr></table>		<b>MERCHANDISE RETURN LABEL</b>		PERMIT NO. 300	MIDDLETON, WI 53562	BAG BORROW OR STEAL REFURBISHMENT	2200 EAGLE DRIVE
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